

# NIAGARA HEALTH QUALITY COALITION

## QUALITY OF CARE REPORT CARD FOR

### CHILDBIRTH PATIENTS

Hospital	All Indicators Combined	Respect for Patient Preferences	Coordination and Integration of Care	Information, Education, and Communication	Physical Comfort	Emotional Support	Involvement of Family and Friends	Continuity and Transition
Niagara Falls Memorial	**	**	**	**	**	**	**	*
Mercy Hospital	**	**	**	**	***	**	**	**
Mount St. Mary's	**	**	**	**	**	**	**	**
Roswell Park	(Refused to participate)							
Sisters of Charity	**	**	**	**	**	**	**	**
Millard Fillmore - Suburban	***	***	**	***	***	***	***	**

Star Ratings are based on comparisons to national scores.

Patients in hospitals with one star (\*) had experiences that were statistically significantly worse than national averages.  
 Patients in hospitals with two stars (\*\*) had experiences that were not statistically significantly different than national averages.  
 Patients in hospitals with three stars (\*\*\*) had experiences that were statistically significantly better than national averages.